

DRIVER QUICK SETTLEMENT

We are sorry...

to hear that your recent move was not perfect in every way. Be assured that we do not consider your move complete until every effort has been made to satisfy you, our customer.

If you estimate your loss or damage to be \$100.00 or less, simply complete the "Quick Settlement Form" at the bottom of this letter and give to our driver. No other forms will be required.

If your claim exceeds \$100.00, please contact our company and request the standard claim form.

To assist you in determining the approximate amount of your claim, we have provided estimated repair costs based on national averages. Please refer to the chart on the reverse side of this letter. We hope this information assists you.

Registration Number _____ Date of Filing _____

| Inventory Number | Item | New Damage and Location |
|------------------|------|-------------------------|
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| | | |

I will settle for \$15.00 \$25.00 \$35.00 \$45.00 \$60.00 \$100.00
 receipt of which is acknowledged or otherwise upon receipt, and hereby release and forever discharge the carrier and its agents from any and all claims of whatsoever nature.

Name _____ Phone _____

Address _____

City _____ State _____ Zip _____

Signature _____ Date _____

SELF ADJUSTING GUIDE

Average Repair Costs

Furniture manufacturing companies often have to repair damage prior to delivering their product to a furniture dealer. When received by the furniture store outlet, it is often necessary to repair imperfections prior to the sale. We ask that you, therefore, be understanding as damage can also occur during the moving process.

We have listed average repair costs to assist you in completing these forms.

CLEANING/MENDING

| | |
|-------------------|-------------------|
| Overstuffed Chair | \$15.00 - \$45.00 |
| Couch | \$40.00 - \$70.00 |
| Rug | \$30.00 - \$70.00 |
| Mattress | \$25.00 - \$40.00 |

APPLIANCES

| | |
|-----------|-------------------|
| Scratches | \$25.00 - \$50.00 |
| Dents | \$30.00 - \$40.00 |

WOOD FURNITURE/WALLS/WOODWORK

| | |
|------------|-------------------|
| Scratch | \$15.00 - \$45.00 |
| Gouge | \$20.00 - \$55.00 |
| Dent | \$20.00 - \$35.00 |
| Broken Leg | \$15.00 - \$45.00 |

| | |
|------------|-------------------|
| Hardware | \$ 5.00 - \$20.00 |
| Casters | \$15.00 - \$30.00 |
| Bed Clamps | \$ 5.00 - \$15.00 |